



**Lisburn &
Castlereagh
City Council**



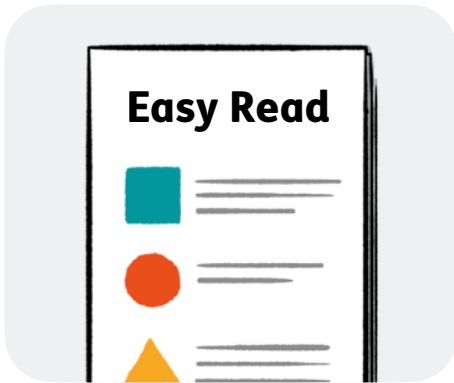
**Easy
Read**

Our plans for the next year

2026 to 2027



Easy Read

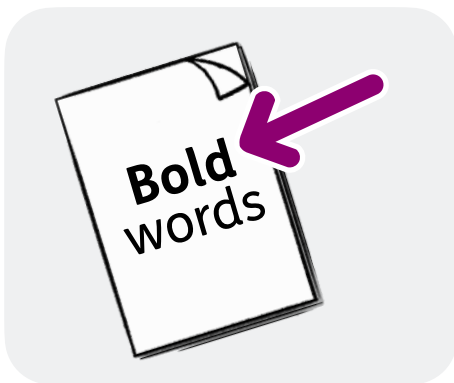


This is an Easy Read version of some information.

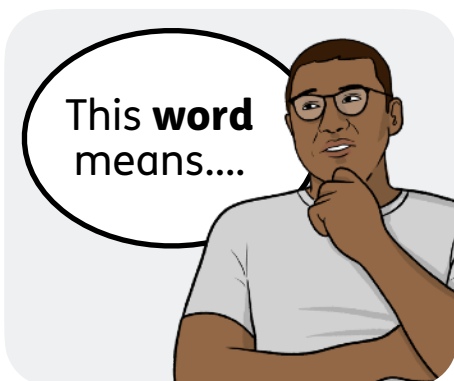
It uses easier words and pictures.



Some people may still want help to read it.



Some words are **bold** to show they are important.



We explain bold words if they are hard to understand.

What is in this booklet

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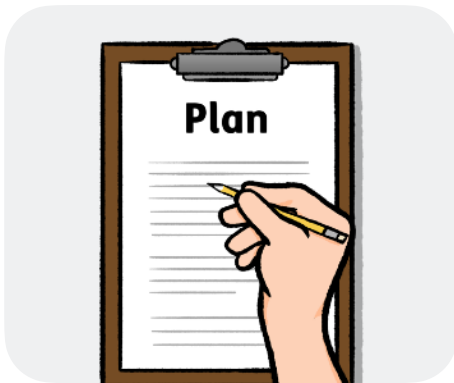
What do you think about this Easy Read booklet?

Please fill in this survey to tell us what you think: www.easy-read-online.co.uk/easy-read-feedback-survey

About this booklet



This booklet is from Lisburn and Castlereagh City Council.



We have some plans for the year 2026 to 2027.



In this booklet, we will tell you more about:

- What our plans are.



- How we are going to do them.

Providing better services



We want to provide better services that meet people's needs.



We will tell you about how we want to improve some of the services we provide.

Planning applications



A **planning application** is when someone asks the council about building or changing a building.



We want to take less time to tell people if we agree with their planning application or not.

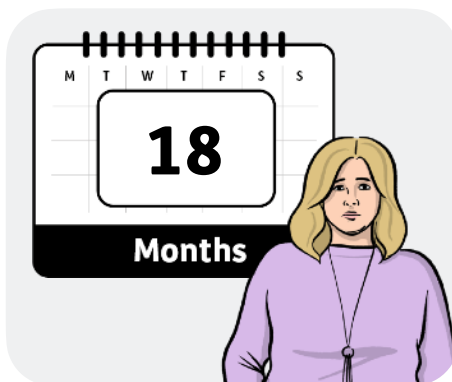
We will take less time to tell people about their planning application by:



- Setting up a checklist to check the parts of the planning application and ensure they are complete by the end of September 2026.



- Increasing the number of applications that are sent back to the person because the application is not correct.



- Lowering the number of people who have been waiting for more than 18 months to find out if we agree with their planning application.



- Aiming to decide on planning applications within 22.5 weeks.

Online services

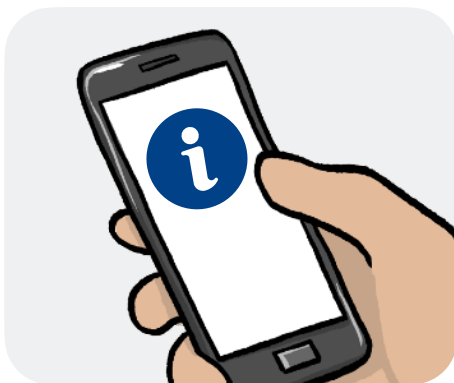


We want to provide better online services.

We will do this by:



- Improving the websites that our customers use to tell us what they need.

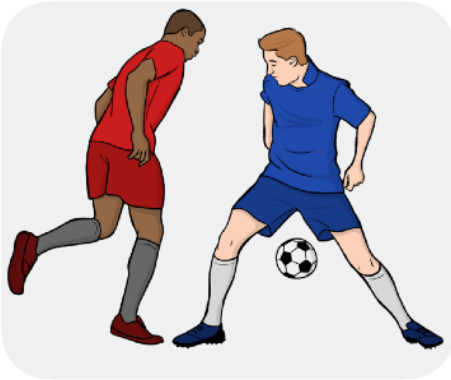


- Improving the **Digital Sculpture Trail App** so it has more information about what visitors can see and do around Hillsborough village.



- Checking how many people are using the Digital Sculpture Trail App every 3 months.

Sports services



We want to improve the sports services at Aghalee Sports Ground and Seycon Park.

We will do this by:



- Putting in new changing rooms and **accessible** toilets at Aghalee by the end of 2026.

Accessible means easy to use and suitable for people with different needs.



- Putting in new changing rooms at Seycon Park, aiming to start by the end of 2026.

Supporting people to live good lives in their local area



We want to help people to live good lives in their local areas.



We will tell you about some ways we want to do this.



Volunteering

Volunteering means giving your time for free to help out.



We want to set up a volunteering scheme to help more people from all backgrounds to volunteer.

We will do this by:



- Working with other organisations to set up a volunteering scheme for people living locally.



- Helping to find people who would like to volunteer and giving them training.



- Hosting a **volunteering roadshow**. These are events to show people how they can take part in their local area.



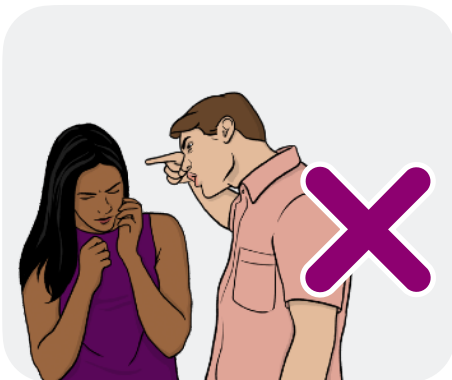
- Setting up a scheme for our staff to volunteer by the end of 2026.

Keeping people safe



We want to have more services to protect people from harm and keep them safe.

We will do this by:



- Setting up a programme to help end violence against women and girls.



- Setting up a programme to provide more **defibrillators** and train people in how to use them.

A **defibrillator** is a machine that can start someone's heart again if it stops beating.

Health and Wellbeing programme



We want the Health and Wellbeing programme to support more people.

We will do this by:



- Finding out how more people can be advised by their doctor to do an exercise programme with the Health and Wellbeing Team.



- Telling more people about how they can take part in exercise activities.

Working with community groups



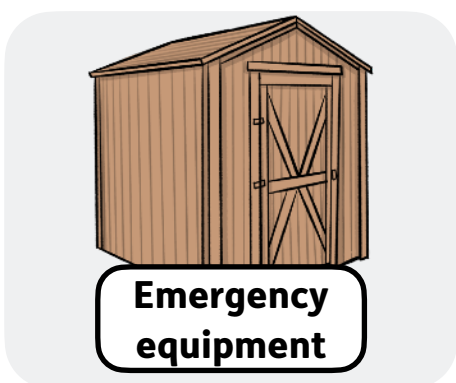
We want to make local areas better places to live where people can support each other.

We will do this by working with community groups in Dundonald and Anahilt to:

- Help these groups know what to do in an emergency, like a flood.



- Put in equipment that local people can use if they need to deal with emergencies.



- Work with other organisations to help local communities to be ready for emergencies, like if rivers flood.

